

**CASE MANAGEMENT SOCIETY OF AMERICA  
CHARLOTTE METRO CHAPTER  
PRESENTS:**

**"Case Management Beyond the Outer Limits"  
September 23rd and 24<sup>th</sup> 2010**

*Renaissance Charlotte Southpark  
5501 CARNEGIE BLVD, CHARLOTTE, N.C. 28209*

***"Captains of the Galaxies"*  
INCLUDES KEYNOTE SPEAKERS:**

**Bruce A. Berger, Ph.D., R.Ph.  
Emeritus Professor and Head of Pharmacy Care Systems  
Berger Consulting  
1792 Overton Road Auburn, AL 36830**



Bruce is a consultant and Emeritus Professor at Auburn University. He received his BS in Pharmacy from The Ohio State University. After practicing pharmacy for two years he returned to Ohio State and received his Masters and Ph.D. in social and behavioral pharmacy.

His research interests include health behavior change and improving treatment adherence. He has written or presented over 800 papers or seminars on these topics. Specifically, Dr. Berger has conducted workshops on health behavior change, strategies for improving treatment adherence, leadership, interpersonal effectiveness, managing angry or difficult people, managing change, and managing resistance to change.

**Margaret "Peggy" Leonard, MS, RN-BC, FNP  
2009-2010 President, Case Management Society of America**



As Senior Vice President for Clinical Services at Hudson Health Plan (HHP) and the recipient of CMSA's 2006 Case Manager of the Year (CMOY) Award, Margaret is nationally recognized for her work in case management, certification, transitions of care, models of care, and motivational interviewing. A published author and producer co-host of a national award-winning radio program, she served on CMSA's National Board of Directors for four years and chairs its Public Policy Committee. Margaret served as the 2008-2009 CMSA National President-Elect and the 2009-2010 CMSA National President.

Margaret has been active in the legislative arena for more than 20 years with ANA, NYSNA, National Women's Political Caucus, and as a politics instructor at the College of New Rochelle. A strong, effective advocate for CMSA to be the "official voice" for case/care managers, she takes a highly visible stance with members, the public, and legislators. She is also relentless in her efforts to secure CMSA's "place at the table," so we may lead the way for the industry by joining and convening collaboratives of major national and international stakeholders in forums such as the National Transitions of Care Coalition.